



**METHODOLOGY
OF
PROGRAMME OUTPUT AND RESULT INDICATORS
ASSESSMENT**

**BULGARIA – TURKEY IPA CROSS-BORDER PROGRAMME
(CCI NUMBER: 2007CB16IPO008)**



The Programme is co-funded by the European Union.

I. Introduction

The current document is drawn up answering of recommendation of the European Commission, which has been directed to the Managing Authority (MA) for the IPA Cross-border Programme Bulgaria – Turkey at the time of approval of the Programmes' document. It was indicated that the description of indicators used should be enlarged and to be state a baseline and an explanation of the respective measurement method, and source of information.

Having in mind the necessity of clear and qualitative system for measurement of the indicators at earlier stage of the implementation of the Programme, MA has drawn up the current document, which presents a methodology for establishment a system directed to the monitoring and measurement of the indicators of achievement. Its preparation has been founded on the Working Document 2 / August 2006 of the EC and the experience, applied by the Managing Authority of the IPA Cross-border Programme Lithuania-Poland.

To be measurable, the quantity of the indicators confront to the programme's baselines. Defining programme's baselines MA has collected the information concerning already implemented projects within the cross border region during the previous programming period (External Border Initiative Programme 2003; Phare Cross-border Co-operation Programmes between Bulgaria and Turkey in 2004 and 2005).

The programme indicators are vital to the efficient and effective implementation of the Programme. They serve to monitor and evaluate the extent to which the Programme has achieved its objectives, and the efficiency with which it has done so.

This document treats the indicators on vertical level and also assists the potential applicants in drafting of theirs applications.

Outputs and results indicators

Output and Results indicators allow measuring the achievement of the quantitative targets presented in the Application Form. When preparing their Application Form, the applicants should provide quantification of those programme's indicators that are relevant to the project outputs and results, following the instruction given in the table below.

Filling the quantities in the specific sections of the Application Form, the applicants have to strictly follow the programme units for each indicator.

Filling "justification" field of the result section in the Application Form, the applicants have to describe the sources of verification of the project results, based on the information provided in current document.

Timing

During the implementation period, the Lead partner provides information about achievement of the project's outputs and results in the Project Progress Report from the start till the end of the project.

Generally all target values of indicators must me reached before the completion of the project and the source of information is the Final Progress Report, provided by the Lead partner.

Calculation of indicators

The achieved values of indicators (project indicators) must be calculated by project lead partner/project partners taking into account the definition of the indicator presented in the tables below. It is necessary to note that for all indicators, the values apply complemented to the already achieved ones.

The programme indicators shall be calculated (aggregated) by MA in cooperation with Joint Technical Secretariat on the base of the project data provided by Lead partners of the projects. It will be summarized and presented into the Annual report for the Programme.

II. DESCRIPTION OF INDICATORS (INDICATORS FOR PROJECT APPLICANTS/PROJECT PARTNERS)

II.1. Output Indicators

No.	Indicator	Definition of Indicator	Measurement Unit	Information Source
PRIORITY AXIS 1. SUSTAINABLE SOCIAL & ECONOMIC DEVELOPMENT				
Measure 1.1. Improvement of the social development and social cohesion links				
<p>Human resources development through a variety of joint cross border social initiatives and links such as:</p> <ul style="list-style-type: none"> • Development of joint training products; • Implementation of joint training and educational activities; • Improvement of skills of vulnerable groups so to match the labour market demands and requirements; • Transfer of know-how; • Development of networking channels between relevant institutions and others <p>People-to-people collaboration projects such as:</p> <ul style="list-style-type: none"> • Pilot actions and networking activities among local organisations (joint training and capacity building); • Actions to promote good practice in the less developed areas of the eligible co-operation area. 				
1.	Joint cooperation projects on development of skills and knowledge	<p>Number of successfully implemented joint cooperation projects on development of skills and knowledge.</p> <p>The projects may include a combination of activities related to:</p> <ul style="list-style-type: none"> • Development of joint training products; • Human recourse development, incl. vulnerable persons; • Development of strategies and sharing of best practices in the field of HR management; • Targeted transfer of know-how, technology transfer, scientific and 	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Contracts; minutes; photos; training and promotional materials; newly established web-sites; media materials, etc.</p>

		<p>cultural exchange between training/educational/scientific institutions;</p> <ul style="list-style-type: none"> • Creation of cooperation between the education/vocational training institutions and the labour market, • Promotion of best business and cross-border cooperation practices and strengthening the transfer of expertise; • Reinforcement of social and cultural links • Creation of information networks for e-learning, etc. 		
2.	Training places created	Number of created training places under Measure 1.1. of the Programme.	Number	Interim and Final project reports. <i>Other information sources:</i> Certificates/permits for performance of training activities, issued by respective national authority; on-the-spot checks; photos .
3.	People participating in training	People participated and successfully finished training courses/trainings within projects under Measure 1.1. of the Programme.	Number	Interim and Final project reports. <i>Other information sources:</i> Attendance lists; invitations, certificates for the trainees; photos, media materials.
4.	People with enhanced skills	People participated and successfully finished training courses/trainings; participated in targeted transfer of expertise, know-how, technology transfer, scientific and cultural exchange actions; participated in human resource development activities aiming to match skills to the labour market demands and requirements.	Number	Interim and Final project reports. <i>Other information sources:</i> Attendance lists; invitations; certificates for the trainees; photos; media materials.

5.	Management and job-related training courses	<p>Job-related training courses carried out under projects.</p> <p><i>Management training:</i> Vocational or specific training aimed at enhancing management and analytic skills of trainees, such as planning, accounting, finance, marketing, business communications, project management, human resources management, inventory management, management of the different economic sectors (agriculture, industry, trade, transport, services ...), etc.</p> <p><i>Job-related training:</i> Vocational or specific training aimed to improve the qualification or skills required to find a job or to be employed.</p>	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Contracts; training programmes; attendance lists; invitations; certificates of the trainees; photos.</p>
6.	Networking structures created/developed	<p>Number of networking cross-border structures which are established under Measure 1.1 of the Programme.</p> <p>Cross border cooperation structures may involve: joint working groups, signed long term co-operation agreements, tourism information points, which disseminate information about tourism services on both sides of the border, business information points, which serve entrepreneurs on both sides of the border, etc.</p> <p>The established cross border cooperation structures normally shall have to be operational by the end of the project and have the potential to remain operational after its end.</p> <p>The indicator does not include structures, which are related solely to the</p>	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Cooperation agreements; decrees on establishment of working group/committee; minutes of the working group meetings; photographs; media materials, etc.</p>

		implementation and management of the project (i.e. project team, steering/management committees, etc.).		
7.	People from vulnerable groups trained	<p>Number of persons from vulnerable* social groups, which participate in joint activities and events** on either side of the border aiming to improve their skills so as to match the labour market demands and requirements.</p> <p>Only participants in events belonging to vulnerable groups shall be included in the value of indicator.</p> <p>The indicator does not include participants of the events, which are related solely to the implementation and management of the project (i.e. meetings of the project steering/management committee, etc.).</p> <p>* Vulnerable groups are defined as those who are likely to have additional needs and experience poorer outcomes if these needs are not met, i.e. disabled, long-term unemployed, ethnic minorities, persons with dependencies, population under poverty line, etc.</p> <p>** Organized within projects implemented under Measure 1.1. of the Programme.</p>	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Attendance lists; invitations; certificates of participation/training; inquiries; declarations (about ethnic origin, dependency); income or unemployment statements from authorities; photos.</p> <p>In case of mass events also other methods of calculation can be used: Photos, reports, minutes of meeting, training materials, press-releases, press conferences etc.</p>
8.	Number of people to people collaboration projects	Projects related to people to people actions.	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Contracts; memoranda; cooperation agreements/ protocols; decrees on establishment of working group/committees; attendance lists; invitations; information materials; press releases; photos.</p>

9.	Number of institutions reached	Number of involved institutions/bodies in the programme activities. The indicator envisages institutional participants of joint events/activities, counted by the individual participants from an institution. If several persons from one institution/organization participate in an event, the value of the indicator will be 1.	Number	Interim and Final project reports. <i>Other information sources:</i> Lists of participants of joint events; personnel contracts; photos etc.
10.	Number of people involved	Number of persons participated in joint activities and events across the border organized within a project implemented under Measure 1.1. The indicator includes persons involved in implementation of activities (excluding project personnel), participants of joint events, etc.	Number	Interim and Final project reports. <i>Other information sources:</i> Attendance lists; invitations; minutes; photos. In case of mass events also other methods of calculation can be used: Photos, reports, minutes of meeting, training materials, press-releases, press conferences etc.
Measure 1.2. Economy Competitiveness increasing				
Support schemes to facilitate cross border business development initiatives in the following key areas:				
<ul style="list-style-type: none"> • Partner-search; • General business advice and training,; • PR activities and awareness raising about market development and conditions across the border; • Clustering opportunities, etc; 				
Development and/or diversification of cross-border tourism and cultural, natural and historical heritage initiatives in order to promote the programming area as a unique destination; etc.				
11.	Business and educational linkages created	Linkages across the border or at the same side of the border, established during the implementation of projects between business and educational organizations, under Measure 1.2. of the Programme. The indicator measures newly created linkages.	Number	Interim and Final project reports. <i>Other information sources:</i> Written proofs for establishment of partnerships, such as Partnership memoranda, Memoranda of understanding, Cooperation agreements, Decrees on establishment of working group/committee, etc. signed by business organization and

		Linkages are equivalent to partnerships or cooperation and connection between educational institutions and business.		education institutions; minutes of the working group meetings; photographs; media materials, etc.
12.	Communities & institutions participating in knowledge economy	<p>Institution involved in training, best practices transfer, know-how exchange, scientific exchange and educational facilities for <u>knowledge based economy</u>.</p> <p><i>Knowledge based economy</i>: management of the processes of innovative and technological development, continuous upgrading of qualifications of scientists and innovators, inflow of new knowledge, especially technological, etc.</p> <p>Activities, related to this indicator may include:</p> <ul style="list-style-type: none"> • Creation of information networks and databases; • Establishment of clusters and networks, etc. 	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Attendance lists; invitations; minutes; photos.</p>
13.	Access to and usage of new technology	<p>Number of people who gained access and used ICT¹ created under projects funded by Measure 1.2, aiming to promote cross-border cooperation between businesses (information services, creation of databases for regional stakeholders, joint business directories, Internet platforms, various Internet-based informational resources).</p> <p>Unique visits by guest users of web-pages will be counted combined with created profiles of registered users.</p>	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Web sites' statistics pages.</p>

¹ ICT – information and communication technologies

14.	SMEs involved/addressed in CBC projects	<p>Number of SMEs participated/ reached by the CBC projects.</p> <p>The indicator envisages participation of SMEs' representatives in any joint event/activity within the CBC region, counted by the individual participants from an organization (SMEs).</p> <p>If several persons from one organization participate in a joint event/activity, the value of the indicator will be 1.</p> <p>Activities, related to this indicator may include:</p> <ul style="list-style-type: none"> • Organization of training/ information events for business community; • Organization of business fairs; • Establishment/ development of business support infrastructure (technology parks, innovation centers, business incubators, business information centers, etc.), excluding construction works, etc. 	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u></p> <p>Attendance lists; invitations; minutes; photos; media materials.</p>
15.	New jobs created	<p>New jobs created/new people employed within the CBC region, as a result of:</p> <ul style="list-style-type: none"> • knowledge based economy development; • development of green-, rural-, cultural-eco- etc. tourism as a factor for increasing of employment; • co-operation structures for providing joint cross border services to business; • cross border networking, setting up of the joint ventures, co-operatives or consortia. 	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u></p> <p>Labor contracts for the employed people.</p>

16.	Number of projects concerning common cultural heritage	<p>The indicator measures only projects related to studying, development and promotion of the common cultural heritage.</p> <p>Examples of project activities, related to the indicator:</p> <ul style="list-style-type: none"> • Preparation of information materials on tourism routes / tours, etc. 	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Contracts; Attendance lists; invitations; press releases; photos; media materials.</p>
17.	Tourist destinations created/ developed	<p>Tourist destinations* created/ developed under projects.</p> <p>* <i>A tourist destination</i> could be defined as a city, town, or other area that is dependent to a significant extent on the revenues accruing from tourism. It may contain one or more tourist attractions and possibly some "tourist traps."</p>	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Contracts; written proofs for created tourist destinations – description of routs; services; attractions, etc.; brochures, web-sites, photos.</p>
18.	Tourist services created/ developed	<p>Common cross-border tourist products and services developed under projects.</p> <p>Tourism products may related to active leisure activities (cycling, bird watching, golf, go-karting, hunting, tennis, skiing, water entertainment, etc.), business tourism (meetings, incentives, conferencing, exhibitions, etc.), SPA and health activities, educational activities, etc.</p>	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Written proofs for created common tourist products and services; Contracts.</p>
19.	Surrounding area of cultural spots improved	Number of surrounding areas of cultural spots improved.	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Services, supplies contracts;</p>
20.	Joint cultural events carried out	Cultural events (artistic performances, plays, exhibitions, fairs, concerts, happenings, feasts, etc.) carried out under projects.	Number	<p>Interim and Final project reports.</p> <p><u>Other information source:</u> Attendance lists; invitations; press releases; photos; media materials; Contracts.</p>

		The value of the indicator includes summarizing number of all of the events, carried out under 1 project.		
21.	Institutions / bodies reached by programme activities	Number of involved institutions/bodies in programme activities. The indicator includes institutional participants of joint events/activities, counted by the individual participants from an institution. If several persons from one institution/organization participate in an event, the value of the indicator will be 1.	Number	Interim and Final project reports. <i>Other information sources:</i> Lists of participants of joint events; project personnel contracts; photos etc.
22.	Awareness campaigns	Informational/ promotional campaigns carried out by one or combinations of means: public meetings, mass media advertising, etc. under projects.	Number	Interim and Final project reports. <i>Other information sources:</i> Attendance lists; invitations; programmes; information materials; press releases; photos; contracts.

Measure 1.3. Infrastructural support for the improvement of the economic potential of the co-operation area

- Investments in improvement of small scale infrastructure;
- Elaboration of joint feasibility studies and performing of other preparatory work including elaboration of necessary documentation for investment activities with a cross border impact to apply for funding under different sources.

23.	Number of small-scale infrastructural projects	Number of implemented small-scale projects addressing physical infrastructure improvements under the programme. The projects may include the following actions: <ul style="list-style-type: none"> • Development/reconstruction of social infrastructure (educational, health care, child care, etc.) including small-scale infrastructure ensuring equal opportunity access to main facilities; • Investment/Supply of specialized 	Number	Interim and Final project reports. <i>Other information sources:</i> Works contracts; protocols on acceptance of works; statements of consultants; statements and permits of national construction supervision authorities; photos of the improved infrastructure; on the spot checks.
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		<p>equipment (i.e. data base, information systems equipment, etc);</p> <ul style="list-style-type: none"> • Renovation and establishment of small scale infrastructure, communication networks, and adjacent facilities (bus stops, parking places, pavements, lighting and green areas, street widening, etc); • Relative works supervision services. 		
24.	Feasibility studies prepared	<p>Number of feasibility studies elaborated under the project.</p> <p>The activity should refer to:</p> <ul style="list-style-type: none"> • Pre-feasibility and feasibility studies • Economic and technical studies; • Cost-benefit analyses, marketing studies, financial and cash-flow plans; • Research and information services for entrepreneur, health, social and education organizations – Creation of Data Bases, Internet platforms, Joint business directories, • Technical Studies; • Background studies and rules for the preparation of aid schemes and financial support tools 	Number	<p>Interim and Final project reports.</p> <p><u>Other information source:</u> Copy of the elaborated studies; list of participants in meetings; minutes of working groups discussions; ToRs; contracts etc.</p>
25.	Preliminary and detailed design works	<p>Number of elaborated preliminary and detailed design works during the project.</p> <p>These include: detailed project designs, architectural and engineering designs, and the necessary supportive documentation.</p> <p>The preliminary and detailed design works should be prepared in accordance with the appropriate legislation and certified by the respective national authorities.</p>	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Copies of the technical documentation produced. Contracts with service providers; Copies of the documentation, proving the correspondence of the design works to the existing rules and legislation. Lists of people/institutions involved, etc.</p>

26.	Project environmental assessments	Number of environmental assessments performed. The environmental assessments should be done according to the applicable law of the country where it is performed.	Number	Interim and Final project reports. <u>Other information sources:</u> Copy of the actual environmental assessment act/study/paper; copies of the whole documentation, proving the correspondence of the activities to the existing rules and legislation; list of people/institutions involved; contracts, etc.
PRIORITY AXIS 2 – IMPROVEMENT OF THE QUALITY OF LIFE				
Measure 2.1: Protection of environment, nature and historical and cultural heritage				
Development of feasibility studies and other preparatory work including: <ul style="list-style-type: none"> • Elaboration of necessary documentation for investment activities with clear cross border impact; • Preparation of projects related to improvement of environment and nature, emergency readiness, protection of historical and cultural heritage, for development of waste water treatment plants and solid waste infrastructure; • Cross border collaboration and joint activities and cooperative schemes for early warning and prevention of floods as well as water resources management; Investments in development of small-scale infrastructure with a clear cross-border effect for protection of natural, cultural and historical heritage, as well as for risk prevention. • Restoration of historical buildings and other forms of constructions, including survey, preparation of projects and construction. 				
27.	Number of joint environmental friendly projects	Number of successfully implemented joint environmental projects. The projects should be implemented by stakeholders from the two sides of the border in order to contribute for environment preservation, sustainable use of energy, etc.	Number	Interim and Final project reports. <u>Other information sources:</u> Works contracts; protocols on acceptance of works; photos of the implemented activities; list of participants from the events; minutes of meetings; cooperation agreements, memoranda of understanding; decrees on establishment of working group/committee etc. ; on the spot checks.
28.	Joint Eco-itineraries created/developed	Number of created/developed joint eco-itineraries. The project activities may refer to re/construction or rehabilitation of a modern tourism infrastructure - camping grounds and associated facilities adjacent to	Number	Interim and Final project reports. <u>Other information sources:</u> Contracts with sub-contractors, photos of the implemented activities; list of participants from the meetings; on the spot checks.

		areas of high natural value; systems of walking paths, hiking trails, eco-paths, riding trails; creation of zones and facilities for rock climbing, water sports; creation and equipment of rest places, fire safe picnic places and related supervision.		
29.	Partnerships for cases of natural disasters established	Number of partnerships established. The term partnership refers to connection, cooperation, and/or joint work between the involved authorities/organization, responsible for natural disasters management in the cross-border region. The indicator measures only newly created partnerships under projects funded by Measure 2.1. of the Programme.	Number	Interim and Final project reports. <u>Other information source:</u> Written proofs for establishment of partnerships, such as Partnership memoranda, Memoranda of understanding, Cooperation agreements, Decrees on establishment of working group/committee, etc. signed by partner organizations; minutes of kick-off and/or working group meetings; photographs; media materials, etc.
30.	Environmental management plans	Number of environmental management plans produced within projects under Measure 2.1. The plans could be for territories/objects situated on either side of the border or spanning on both sides of the border. The plans should be done according to the applicable law of the country whose territories it concerns.	Number	Interim and Final project reports. <u>Other information source:</u> Copy of the actual environmental plan; Copies of the documentation, proving adherence with existing rules and legislation; list of people/institutions involved during elaboration; contracts, etc.
31.	Networks for environmental and cultural/historical heritage protection and reasonable utilization of resources	Number of networking cross-border structures which are established under the project, concerning protection of the environment, the cultural and historical heritage, and reasonable utilization of natural resources. Cross border cooperation structures may involve: joint working groups, signed long term co-operation agreements, jointly planned and implemented activities	Number	Interim and Final project reports. <u>Other information sources:</u> Cooperation agreements; decrees on establishment of working group/committee; minutes of the working group meetings; photographs; media materials, etc.

		<p>between existing environmental/historical /cultural institutions on both sides of the border, etc.</p> <p>The established networks normally shall have to remain operational after the end of the project.</p> <p>The indicator does not include structures, which are related solely to the implementation and management of the project (i.e. project team, steering/ management committees, etc.).</p>		
32.	Number of small-scale infrastructural projects concerning environmental and cultural heritage protection	<p>Number of implemented small-scale infrastructural projects concerning protection of the environment and cultural heritage.</p> <p>The projects may be addressed to:</p> <ul style="list-style-type: none"> • improvement and re/construction of natural and cultural sites, tourism infrastructure, access roads, car-parkings, recreation zones, buildings, waste management and waste-water treatment infrastructure etc. in compliance with the legal and technical requirement. • supply of specialized equipment concerning environmental and cultural heritage protection • improvement/rehabilitation of water wells/springs/ponds and surrounding areas, soil eroded and wet areas, archaeological, ethnographic and folklore spots. • preparatory, reconstruction or investment activities for adoption of (or 	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u></p> <p>Works contracts; protocols on acceptance of works; statements of consultants; statements and permits of national construction supervision authorities; copies of environment assessments; photos of the improved infrastructure; on the spot checks.</p>

		<p>conversion to) organic aquaculture, farming and stock breeding and for agriculture/organic waste disposal, herbicides disposal, anaerobic digestion and biogas production, agricultural waste water treatment, etc.</p> <ul style="list-style-type: none"> • flood protection investment and monitoring activities. • related works supervision services 		
33.	Feasibility studies prepared	<p>Number of feasibility studies elaborated under the project.</p> <p>The activity should refer to:</p> <ul style="list-style-type: none"> • Pre-feasibility and feasibility studies • Research and information services – creation of Data Bases, Internet platforms, Technical Studies, etc; • Joint studies on climate change impacts on the area and joint action plans for reducing these impacts; • Implementation of programs and systems for observations, data gathering, data storage and dissemination, including institutional capacity building. 	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Copy of the elaborated studies; list of participants at the meetings; minutes of the working groups; ToRs; contracts, etc.</p>
34.	Preliminary and detailed design works	<p>Number of implemented preliminary and detailed design works during the project.</p> <p>These may include: detailed project designs, architectural and engineering designs, and the necessary supportive documentation.</p> <p>The preliminary and detailed design works should be in accordance with the appropriate legislation and certified by the respective national authorities.</p>	Number	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Copies of the technical documentation produced; contracts with service providers; copies of the documentation, proving adherence of the design works with the existing rules and legislation; lists of people/institutions involved, etc.</p>

35.	Project environmental assessments	Number of environmental assessments performed. The environmental assessments should be done according to the applicable law of the country where it is performed.	Number	Interim and Final project reports. <u>Other information sources:</u> Copy of the actual environmental assessment act/study/paper; copies of the whole documentation, proving the correspondence of the activities to the existing rules and legislation; list of people/institutions involved; contracts, etc.
Measure 2.2: Capacity building for sustainable use of natural resources, cultural and historical heritage				
<ul style="list-style-type: none"> Development and implementation of joint activities including information and awareness campaigns and exchange of know-how in the fields of environmental & nature protection, emergency readiness, protection of cultural and historical heritage. 				
36.	Number of awareness campaigns carried	Informational/ promotional campaigns carried out by combinations of means: public meetings, mass media advertising, etc. under projects. This indicator measures the number of campaigns targeted at raising awareness for sustainable use of natural resources, cultural and historical heritage, and/or related to marketing and advertising of the cultural, natural and rural sights.	Number	Interim and Final project reports. <u>Other information sources:</u> Attendance lists; invitations; programmes; information materials; press releases; photos; contracts.
37.	Number of institutions involved in joint activities and exchange of know-how	Number of involved institutions/bodies in the programme activities under Measure 2.2. The indicator envisages institutional participants of joint events/activities, counted by the individual participants from an institution. If several persons from one institution/organization participate in an event, the value of the indicator will be 1.	Number	Interim and Final project reports. <u>Other information sources:</u> Lists of participants of joint events; project personnel contracts; photos etc.
38.	Number of people reached by joint information and awareness campaigns	Number of persons participated in joint information and awareness campaigns organized under projects within Measure	Number	Interim and Final project reports. <u>Other information source:</u> Attendance lists; invitations; minutes; photos.

		2.2. The indicator includes participants in joint events, accidental visitors/spectators, etc.		In case of mass events also other methods of calculation can be used: Photos, reports, minutes of meeting, training materials, press-releases, press conferences etc.
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II.2. Result indicators

No.	Indicator	Definition of Indicator	Measurement Unit	Information Source
PRIORITY AXIS 1. SUSTAINABLE SOCIAL & ECONOMIC DEVELOPMENT				
Measure 1.1. Improvement of the social development and social cohesion links				
1.	Increased number of social and cohesion links	<p>New partnerships established under projects related to:</p> <ul style="list-style-type: none"> • development of skills and knowledge; • market driven human resource development; • sharing best practices and expertise between businesses, training/educational/scientific organizations,; • reinforcement of social and cultural links; • healthcare and social services cooperation; • creation of information networks, etc. 	Number of new partnerships	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Memoranda; agreements; attendance lists; minutes; press releases; publications; photos, etc.</p>
2.	Improved environment for development of relationships across the border	<p>Number of successfully implemented projects related to:</p> <ul style="list-style-type: none"> • Development of joint training products; • Human resource development, incl. vulnerable persons; • Development of strategies and sharing of best practices in the field of HR management; • Establishment of networks between training/educational/scientific institutions; 	Number of projects	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Contracts; attendance lists; minutes, press releases; publications, etc.</p>

		<ul style="list-style-type: none"> • Transfer of know-how and technologies, scientific exchange; • Creation of cooperation between the education/vocational training institutions and the labour market; • Reinforcement of social and cultural links, cultural exchange; • Cooperation in the fields of health care and social service; • Creation of information networks for e-learning. 		
Measure 1.2. Economy Competitiveness increasing				
3.	Number of Joint information services established	Number of established and promoted new joint information services regarding creation of links and networking on institutional, business and education levels, support of joint databases, etc.	Number of services	Interim and Final project reports. <u>Other information sources:</u> Web-sites; databases; minutes; press releases; publications, register of services etc.
4.	Increased cross-border movement of people and exchange of goods and services in the region	<p>Successfully implemented projects related to:</p> <ul style="list-style-type: none"> • joint market research; • common labour market initiatives; • exchange and transfer of expertise for creation of knowledge based economy. • awareness raising activities on acquis compliance for SMEs • creation of co-operation structures providing services to businesses/NGOs/public organizations; • promotion and implementation of ICT supporting cross-border business; • entrepreneurial collaborations and 	Number of projects	Interim and Final project reports. <u>Other information sources:</u> Memoranda; contracts; studies; programs; attendance lists; minutes; press releases; publications, etc.

		<p>creation of economic networks,</p> <ul style="list-style-type: none"> • organization of business events; • support for the setting up of the joint ventures, co-operatives or consortia for joint manufacturing or provision of tourist services; • joint studies related to energy efficiency and usage of renewable energies; 		
5.	Increased common cultural capital	<p>Number of successfully implemented projects related to carrying out joint cultural events, studying and promotion of the unique historic and cultural heritage of the region.</p> <p>* The value of the indicator for one project is “1” irrespectively on the number of cultural and promotion events/activities carried out under the project.</p>	Number of projects	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Contracts with beneficiaries; services contracts; minutes; lists of participants; photos; promotional materials; newly established web-sites; media materials, etc.</p>
Measure 1.3. Infrastructural support for the improvement of the economic potential of the co-operation area				
6.	Improved small-scale infrastructure	<p>The indicator includes infrastructure objects which are developed (built or renovated/reconstructed) under Measure 1.3.</p> <p>Objects should be predesigned with all necessary permits for initiation of construction.</p> <p>Types of infrastructure:</p> <ul style="list-style-type: none"> • Social infrastructure (educational, health care, child care, etc.) including small-scale infrastructure ensuring equal opportunity access to main 	Number of objects	<p>Interim and Final project reports.</p> <p><u>Other information sources:</u> Works contracts; protocols on acceptance of works; statements of consultants; statements and permits of national construction supervision authorities; photos of the improved infrastructure; on the spot checks.</p>

		facilities; <ul style="list-style-type: none"> Economy supportive investment/supply of specialized public equipment (i.e. data base, information systems equipment, etc); Economy supportive public objects, communication networks, and adjacent facilities (bus stops, parking places, pavements, lighting and green areas, street widening, etc); 		
7.	Projects actually applied	Preliminary and detailed design works, feasibility studies, and project environmental assessments actually applied by respective beneficiaries after completion of the respective project with own funds other grants.	Number of projects	Inquiries <u>Other information sources:</u> Contracts; protocols on acceptance of works; statements of consultants; statements and permits of national construction supervision authorities; on the spot checks; pictures; media materials.
PRIORITY AXIS 2 – IMPROVEMENT OF THE QUALITY OF LIFE				
Measure 2.1: Protection of environment, nature and historical and cultural heritage				
8.	Decreased pollution in the region	Number of projects which include activities specifically targeted to eliminating/neutralizing pollution sources/objects and/or increasing energy efficiency, for example: <ul style="list-style-type: none"> activities aimed at removing the technical barriers through improvement of infrastructure for agriculture/organic waste disposal, herbicides disposal, anaerobic digestion and biogas production, agricultural waste water 	Number of projects	Interim and Final project reports. <u>Other information source:</u> Works contracts. Protocols on acceptance of works; statements of consultants; statements and permits of national construction supervision authorities; copies of environment assessments; photos of the improved infrastructure; on the spot checks.

		<p>treatment, etc.</p> <ul style="list-style-type: none"> • cleaning of rivers beds. 		
9.	Increased attractiveness of the region based on preservation of natural resources and historical/cultural heritage	<p>Number of projects related to:</p> <ul style="list-style-type: none"> • improvement/construction of infrastructure related to tourist, cultural and natural sites, incl. equipment; • restoration/conservation of tourist, cultural and natural sites (incl. habitats, species, etc), incl. equipment; • development of cultural and rural tourism (new products, services, itineraries, studies, etc.); • revival and preservation of the cultural heritage, promotion of natural and cultural sites; • environmental/pollution studies/plans; • joint databases/internet platforms • public awareness campaigns for promotion of nature protection, historic and cultural resources; • adoption of organic- and aqua farming; • eliminating/neutralizing pollution sources/objects and increasing energy efficiency, etc. 	Number of projects	<p>Final project reports.</p> <p><u>Other information source:</u> Contracts /final acceptance protocols; technical documentation; on the spot checks; photos; attendance lists; minutes; press releases; publications, etc.</p>
Measure 2.2: Capacity building for sustainable use of natural resources, cultural and historical heritage				
10.	Increased sustainable utilization of natural and historical/cultural resources	Projects related to expanding the common knowledge regarding the sustainable and joint use of regional resources (natural, cultural and historic)– in economic, social and ecologic dimension.	Number of projects	<p>Final project reports.</p> <p><u>Other information sources:</u> Attendance lists; minutes; press releases; publications, etc.</p>